

# **Shelter/Housing Resources**

*(Updated December 2024)*

## **Housing/Shelter needed Immediately**

### **\*A-Hope (of Homeward Bound) at 19 N. Ann St., Asheville NC 28801**

Mon-Friday 8 am-1 pm, Wednesdays 8am-11 am, typically closed on holidays

*You can walk in to get information regarding the following resources and other housing options. As well as Homeward Bound programs that you may be eligible for. Ask the staff if they can assist you with completing housing and resource applications. You can shower/do laundry/use the restroom/sign up to receive your mail there\**

### **If you are seeking emergency shelter due to a mental health or substance use disorder related crisis:**

-You can call 911 or go to your nearest emergency room

-Call RHA Mobile Crisis 1-888-573-1006, 24 hours a day

-Behavioral Health Urgent Care (BHUC), 356 Biltmore Ave., Asheville NC 28801

Monday – Friday 8AM to 8PM

- Women only – Inpatient Women’s Psychiatric Care at Advent Hospital via the Advent Emergency Room, 100 Hospital Dr., Hendersonville NC 28792

\*An assessment at BHUC or the emergency room may link you to services at providers such as the Sweeten Creek Mental Health and Wellness, Neil Dobbins, ADATC and others.

## **Shelters**

**Western Carolina Rescue Mission** 828-254-0471, serves women, women with children and men. Walk in on first come basis for intakes Monday-Thursday 9-11am. Must have government ID. The shelter has rules regarding sobriety/substance use, ask staff if you have any questions. \*Does not accept people who background check with sex offenses.

**Counterflow/Safe Shelter**, Traci Ettison 828-606-2091, 828-429-9732, serves all genders/family composition types. Make a referral on their website (<https://www.counterflowasheville.com/>). Can work with people in active substance use if they are able to comply with shelter guidelines.

**Salvation Army** 828-253-4723 option 1, serves all genders/family composition types. May work with people in active substance use if they are able to comply with shelter guidelines, ask staff if you have any questions.

**Haywood St. Respite** - 828-301-3782, serves people with higher medical needs or who are exiting a medical facility but need additional recovery in shelter. Average stay is about 2 weeks. Staff do not provide medical care. Individuals must be able to provide their own basic care. They do not serve families. \*May require a note/referral from medical staff.

**Disclaimer:** Each shelter has their own set of rules and guidelines. This list may not contain all of the information that you need to know. You are encouraged to contact each shelter to get the most up to date information and ask questions. Agencies may change hours/days.

*Shelter guide provided by BCDSS Prevention, Family Engagement, and Reunification Services. Please contact [kelly.marler@buncombecounty.org](mailto:kelly.marler@buncombecounty.org), [karen.mesimer@buncombecounty.org](mailto:karen.mesimer@buncombecounty.org), or [sarah.young@buncombecounty.org](mailto:sarah.young@buncombecounty.org) with any revisions or additions.*

Can accept folks who are on Sex Offender Registry.

**Beloved**, does not provide shelter but may be able to provide a tent and heater  
32 Old Charlotte Highway, Asheville NC 28803, [info@belovedasheville.com](mailto:info@belovedasheville.com)

\*Helene Distribution hours Tuesday- Saturday, 9am-1pm \*hours may vary  
828-571-0766

### **Code Purple**

Code Purple occurs when temperatures overnight are 32 degrees or lower, when people are at risk of freezing to death. \*sign up for Code Purple alerts by emailing [bcnc.homeless.coalition@gmail.com](mailto:bcnc.homeless.coalition@gmail.com) or texting BCAlerts to 99411

**For women and Women with Children-** Transformation Village, 30 Olin Haven Way, Asheville NC 28806, 828-259-5365

Sobriety is not required people must be able to manage their own needs.

Intake 4PM-8PM, exit next morning at 7:30AM, transit route WE2

**For Men -** ABCCM, 20 20<sup>th</sup> Street, Asheville NC 28806, 828-259-5333

Sobriety is not required but people must be able to manage their own needs.

Intake 4PM-8PM, exit next morning at 7:30AM, transit route W2

### **Shelter for Survivors of Domestic Violence:**

Helpmate (Buncombe), 828-254-0516 – <https://www.helpmateonline.org>

Located in Family Justice Center (FJC), 35 Woodfin St Asheville, NC 28801

Walk ins M-F 8am-5pm; No appointment needed

Safe Light (Hendersonville), 828-693-3840

133 5th Ave W, Hendersonville, NC

Corner of Church St and 5th Ave

### **Daytime Respite:**

\*If you are unhoused, or need a place to go during daytime hours, these are places that you may consider going\*

**RHA Peer Living Room**, 356 Biltmore Ave., Asheville NC 28801

Located on the lower level/first floor of C3356

M-F 8am-6pm, Call 828-254-2700 ext 7094 for more information

**12 Baskets**, 610 Haywood Rd., Asheville NC 28806 \*entrance on backside of the building off of State Street

Mon, Tues, Thurs, and Fri from 10am-1pm, meals from 11am-1pm and you can get food from the pantry to take with you

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**Haywood Street Church**, 297 Haywood St., Asheville NC 28801

Lunch is served Wednesdays 10am-1pm. Meals begin at designated seating times every half hour. When you arrive on campus stop by the reservation booth to choose which mealtime works for you.

**Sunrise Community for Recovery and Wellness**, 209 Tunnel Rd., Asheville NC 28805

828-552-3858

Visit the drop-in community center M-F 9am-4pm. Peer Living room closed from 12-2, supply distribution. \*hours impacted by Helene and may expand in the near future. You can participate in a support group, use on-site computers, speak with peer support specialists.

**A-Hope (of Homeward Bound)**, 19 N. Ann St., Asheville NC 28801, 828-252-8883

828-768-3435, [mike@homewardboundwnc.org](mailto:mike@homewardboundwnc.org)

Day center that offers showers, mail service, phone service, and a place to rest and store belongings. Center has case management and is often a starting place for those experiencing homelessness.

### **Short Term Specialized Shelter**

**ABBA's House**, Director – Kelly Bell (828) 606-7189, [bell@westerncarolinarescue.org](mailto:bell@westerncarolinarescue.org)

Intake Monday-Thursday 9-11am) Consists of 14 mommy/baby rooms. Designed to help mothers obtain the recovery they need from addiction.

Criteria: 18 years or older, born female (ID must be provided), pregnant, post-partum or parenting a child under the age of 6 years old, working a plan of reunification or to remain unified with child(ren), no methadone MAT but Suboxone or Subutex allowed, must have a history of substance abuse, mental health and physical diagnoses must be stable and not causing a treat to self or others, must have a negative covid test or proof of vaccination in order to enter the residence.

**Transformation Village**, 30 Olin Haven Way, Asheville NC, 28806, 828-259-5365

For Women and Women with Children. You must call and get on the waitlist and then you must continue calling EVERY Tuesday to confirm your desire to remain on the waitlist.

**Mary Benson House**, (828) 252-5280; For pregnant and parenting women in Asheville, NC (7 women can be served at a time with 2 residents per room). The residence includes a playroom and outdoor play area for children. Priority Admission: Pregnant women and IV drug users

Criteria for admission include: Woman must • Be 18 years of age or older • Be pregnant or have a child under the age of 5 • Meet the criteria for a substance use disorder • Be Work First and Medicaid eligible • Be a resident of NC

**Hope for Tomorrow**, Swannanoa Valley Christian Ministry, (828) 669-9404, 101 N. Ridgeway Ave., Black Mountain NC 28711. Open Monday-Friday 9AM-3PM, Email: [svcdirector@gmail.com](mailto:svcdirector@gmail.com). Facility has 9 units for mothers with children who are unhoused. Food pantry is available for Black Mountain and Swannanoa zip codes. Offers showers. May be able to do laundry and get a clean outfit.

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